

A PSYCHOLOGICAL IMPACT TO AUDIENCE OF “ZOOTOPIA” FILM: READER RESPONSE CRITICISM

Rumini, Vera Magria, Dedi Efendi

English Literature Program Faculty of Language University of Muara Bungo

rumisayang@gmail.com

ABSTRACT

This research analyzes about response and impact psychology's audience about the main characters in Zootopia film, Judy Hopps and Nick Wilde although they conflict use the psychological approach. The sources of data are the audience responses of “Zootopia” film with subtitle. The researcher uses Reader Response Criticism from Charless E. Bressler (1998) to find out the audience response of the main character. From the analysis it can be concluded according to Bressler (1998), every audiences will give a different perspective and reaction toward what they read, and it can be influenced by the audience's experience. From those interpretation of all audiences, it can be explained that mostly of them have same interpretation of Nick and Judy's conflict. It can be seen from how the audience reacted toward them actions and conflict differently. From the responses of Zootopia, the researcher get the psychology impacts to the audiences. The psychology impacts of Zootopia film are positive and negative impact. The positive of psychology impacts are Happiness, Inspiration, and Love. While, the negative of Psychology impact are Fear and Guilt.

Keywords: Reader Response Criticism, Psychology Approach, Zootopia film.

I. INTRODUCTION

People will react to what they read books like novel, short story, or etc. They can give the different reaction to one book. Their reaction can be feeling of sad, angry, happy, disappoint, or satisfaction. The feeling show because of reaction of audience to character or story of the book or their expectation to the book. That also happens with reading/watching the films. People will give a reaction and opinion to what they watch.

Tyson in his book *Critical Theory Today a User-Friendly Guide* (1950) Audience responses theory is a broad, exciting, evolving domain of literary studies that can help us learn about our own reading processes and how they relate to, among other things, specific elements in the text we read. Audience responses criticism is literary theory that focuses on the audience or (audience) and their experience of literature, in contrast to other theories that focus primarily on the author or the content and form of work.

According to Holland in Tyson's book *Critical Theory Today a User-Friendly Guide* (1950) in who uses

psychology to explain the process of reading, there are no people will work through a text in the same way or at the same point of understanding. So audience always have different responses to what they read and they react and create understanding differently.

According to Nicholas Royle in his book *An Introduction to Literature Criticism and Theory* (1995; 12), the response can explain about the individual character attitude, desire, need or experiences. It is called subjective criticism or personal criticism. And supported by Charless E. Bressler in his book *Literary Criticism*, (1998:73), subjective critics is the audience's belief, thoughts and experience will create the meaning of the text.

The researcher wants to use audience responses criticism to analyze characteristics of the main character Judy Hopps and Nick Wilde in Zootopia film with subtitle because the researcher wants to know how the audience react to the film based on their different experiences, and it will create different response. So audience always have different responses to what

they and they will react and create understanding differently.

From the responses, the researcher can get the psychology impact of positive and negative. The psychology impact is the something that affect or bring about due to positive and negative to the psychiatric conditions that interfere with or effect with or effect in daily life.

To support this research, the researcher use character. Character is a fictional representation of a person, usually (but not necessary) a psychological realistic depiction. The character of Judy Hopps and Nick Wilde as main characters happened in the film will be analyze using psychological approach and audience responses.

Audience responses explains that the meaning is the result of the text and the audience, and the audience must be an active participant in the creating meaning of literary work. And for this criticism, the text have control over the interpretative process than the audience does, Literary Criticism, Charles E. Bressler (1998; 67-69).

The researcher want to analyze of *Zootopia film with subtitle* using audience responses and the response from the active audience is needed. It will show the audience gives their response or opinion to the *Zootopia film with subtitle* by the questionnaires. The questionnaire will give to active audience, and then they giving the responses about Zootopia film with subtitle. The questionnaires giving to student in Muara Bungo University and also the online critic.

The researcher asks the responses about the film of Zootopia from five students from English Literature, University of Muara Bungo. The audience are Premi, a twenty third years old female as the 1st audience; Siti, a twenty second years old female as the 2nd audience; Silvia, a twenty five years old female as the 3rd audience; Ridho, a twenty third years old male as the 4th audience; Ahmad, a twenty six years old male as the 5th. The

researcher will give them questionnaire to collect their response of Zootopia film with subtitle. The questionnaires will focus on the film itself but it support with the main character of Judy Hopps and Nick Wilde.

From the audience responses, the researcher using psychological approach to support it. Psychology means that deals with mental state and human behavior (Atkinson, 1996). It means that psychology is the study of people's behavior, performance, and mental operations. While Impact is a concept used in psychology to describe the experience of feeling or emotion. While impact is consequence or influence that happened (both positive and negative).

Therefore, the researcher is interested in analyzing the problem that may happen through a film which is a representation of life experience. This is a response by the audience that interpretation film of life trough conflicts between Judy and Nick. The response are experiences and it will create different response and psychology impact of Zootopia film with subtitle but the researcher just focus to conflict of the main characters Judy Hopps and Nick Wilde. To analyze response and psychology impact, the researcher chooses Zootopia film with subtitle and analyze the audience response of the film.

Zootopia is a 2016 American 3D computer-animated adventure-comedy animation film by Walt Disney Animation Studios and released by Walt Disney Pictures. It is co-directed by Byron Howard, Rich Moore, and Jared Bush, and produced by Clark Spencer, and it's the 55th animated feature in the Disney Animated Canon. It was released on March 4, 2016 in the United States and Canada, and February 14, 2016 in Belgium.

From the explanation above, the researcher interests in analyzing the use audience responses in Zootopia film with subtitle because this film get many award

nomination such as the winner BAFTA Awards with Best Feature Film, BAFTA Kids Vote – Feature film in 2016, the winner in Oscar with Best Animated Feature Film of the Year in 2017, the winner in Golden Globes with Best Motion picture-Animated in 2017. Zootopia film with subtitle is film tell about racism but the researcher just focus to conflict of the main characters, Judy Hopps and Nick Wilde. After get the data (responses), the researcher conclude of psychology impacts to the audience. Psychology impacts can be positive and

II. METHOD OF THE RESEARCH

Based on the problem above, the researcher uses descriptive qualitative research method to writing this research. Its means an descriptive analysis and qualitative is formed in words, phrase, sentences and picture and not in numbers as Punch (1998:4) states that Qualitative research is empirical research where the data are not in the form of numbers.

Qualitative research describe the phenomena process, meaning, and understanding by words or pictures. This research uses qualitative method because this data of this research n form of words, phrases, sentences and pictures then describe the phenomena of psychological audience responses in Zootopia film with subtitle.

a. Sources of the Data

Source of the data is where the data is derived from. Source of the data in this research are Zootopia film with subtitle. The researcher makes a questionnaires to get the data. A questionnaire is a research instrument consisting of a series of questions for purpose of gathering information from respondents (Bortner & Rosenman, 1967). The questionnaires were found the data from audience responses. There are many responses by the audience use the main character that can analyze it, for question:

1. Are you support action of Judy? Why or why not?

negative impacts. To analyze response and psychology impact of the audience caused of the researcher expects research enrich knowledge about audience responses and also psychology approach. Besides, this analysis is rarely investigated by other researchers and analysis about literary criticism especially reader responses criticism has not found yet in Faculty of Language in Muara Bungo University. So, the researcher analyze this film in the thesis with the title **“The Psychological Impact to Audience of “Zootopia” film: Reader Response Criticism”**.

2. Are you support action of Nick? Why or why not?
3. What is your psychology impact about Judy’s action?
4. What is your psychology impact about Nick’s action?

From the questionnaire above derived conflict the main character of Judy Hopps and Nick Wilde.

b. Collecting the Data

In collecting the data, the researcher uses library research to get information and collect data by selecting written sources which are relevant to the topic that the researcher analyzes. After that, the data would be observed the important and relevant data, then write down the data.

In this thesis, the researcher want to analyze about audience responses in Zootopia film with subtitle support conflicts of the main character of Judy Hopps and Nick Wilde. From the audience response of the Zootopia film with subtitles, it can show the psychology impact of the audience. There are step to collecting the data. They are:

1. Download “Zootopia” film with subtitle.
2. Making list of the main character, Judy and Nick’s several Conflict.
The researcher gives a situation to each point of the conflict that happened to the main character based on the film.
3. Give list of the main character, Judy and Nick’s conflict to the audience.

4. Making question for each situation and the question will be answered by the audience.
5. Giving question to the audience, they are five student of Language Faculty in Muara Bungo University. The reason why the researcher choose them because make easy in analysis the data.

The researcher give questionnaires to the audiences, and they answer questionnaires with them experiences, and opinion. The audience are five student from generation 2013 in English Literature in University of Muara Bungo. All audience had passed reading the Zootopia film with subtitle. 1st audience is Premi, she is twenty third years old female and she comes from Muara Bungo. 2nd audience is Siti, she is twenty second years old female and she comes from Kuamang Kuning. 3rd audience is Silvia, she is twenty five years old female and she comes from Rimbo Bujang. 4th audience is Ridho, he is twenty third years old male and he comes from Sijunjung. And the last, 5th audience is Ahmad, he is twenty six years old male and he comes from Rimbo Ilir.

6. After collecting audience responses, the researcher analyze.

The researcher would like to make an analysis and conclusion of audience responses about the Zootopia film with subtitle based on audience responses using psychological approach. It give psychology impacts to the audience.

7. Finally the researcher make a conclusion

The researcher is answering the entire question stated in problem formulation.

c. Analyzing the Data

After data collected, the researcher analyzes the data by some procedures. They are:

1. Identifying

After collecting the data, the researcher identifies the data both from primary data: Zootopia film with subtitle,

and the audience responses of Zootopia film with subtitle and secondary data: thesis, journals, articles, and books.

2. Classifying

The researcher classifies the data audience responses of Zootopia film with subtitle, the researcher classify the responses of each situation main characters.

3. Analyzing

The researcher analyzes audience responses about the Zootopia film with subtitle and psychology impact to the audience.

4. Making conclusion

The last step, the researcher makes the conclusion and suggestion of all data about the audience responses and impacts psychology of the Zootopia film with subtitle.

III. RESULT

In this research, the data is reported writing. The researcher uses informal research to present the research because the data that analyze in the form of word based on the finding is presented through natural language and not in artificial language.

The researcher present as an outlining the background of the research that relates with *Zootopia* film with subtitle, identification of the research then in order to avoid excessively large discussions, based on the identification of the research, the researcher has limit to discuss only about several problems and formulated these problems through two research questions:

1. How is the audience response on Zootopia film?
2. What is the psychology impact of Zootopia film to the audience?

IV. DISCUSSION

4.1 Analysis of Audience's Response about Zootopia Film

The analysis of audience's response about the Zootopia film with subtitle will be explained bellow. Then, the researcher use reader response criticism by Bressler (1998). According to Bressler (1998),

reader response explains that the meaning is the result of the text and the reader, and the reader must be an active participant in the creating meaning of literary work. And for this criticism, the text have control over the interpretative process than the reader does.

1. Situation of Judy Hopps Need Nick Wilde to Find Mr. Otterton with Her Trick.

Judy Hopps is the rabbit from Bunny Burrow and her dream becoming a police officer in Zootopia city. After Judy be the police, Judy delegated in parking duty by Chief Bogo. Judy work hard when be a parking duty, and then she see the fox (Nick Wilde and Finnick) to buy Jumbo Pop. Judy help Nick, but Nick lie. From the situation about Judy know if Nick lie to her, the researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

In this question, all of audience are support Judy's action to help Nick buy Jumbo Pop, but each audience has a different reason why they support Judy's action. The 1st audience states that Judy is a kindhearted girl in her childhood. Then she grows up as a kind and wise girl. In this case – as a police, she tries to help people around her. Moreover the people are a kid and old poor father. Then, when she sees the unusual thing, she decides to follows the fox. She thinks that it is her responsibility to know what is going on with her people. Finally she finds the truth. From all those responses, the result of audience responses is support. The audiences have similar perspective. They stated that Judy has sincere heart and a nice girl. It seen from Judy want to help another people.

b. The Reason of Audience Support or Not Support Nick's Action.

The 1st, 2nd and 5th audience states that they not support Nick' action because is mean and liar at this moment as he egoistically seize everything for his own sake even he tricks and take advantage of Judy's kindness. He is a bad example for audience. It is kind of crime

anyway. From all those responses, the result of audience responses is not support. The 1st, 2nd and 5th audience states that Nick's action is mean, liar, hustler and crime.

c. Psychology Impact of the Audience about Judy's Action.

In this question, the response of psychology impact of Judy's action to the audience has similar response. The 1st, 2nd, and 5th audience states that the audience will help like Judy help Nick, but the 1st audience states that depend on the condition. From all those response, the result of psychology impact to audience responses is to help the people, do not advantage of the people kind hearts, and the last is do not judge to another people, and also it can be less than trustworthy.

d. Psychology Impact of the Audience's Response about Nick's Action.

In this question, the response of psychology impact of Nick's action to the audience. The 1st audience states that she fed up anyway. Nick is so tricky. Nick is a man who does not know how to be a good man. From all the audience, the result of psychology impact of the audience responses is they worried to meeting people like Nick and make hurt cause of the language. It seen in Judy hurt Nick with her word about a predator can be liar from biology.

2. Situation of Judy Hopps Need Nick Wilde to Find Mr. Otterton with Her Trick.

Judy Hopps solve the case of finding Mr. Otterton, but she just have need Nick to solve the case finding Mr. Otterton. Judy get the Otterton file but the file just a single of paper or smallest file case. From a single of paper or smallest file case Judy know who she have to ask. She ask to Nick Wilde to finding Mr. Otterton. From the situation about Judy need Nick to find Mr. Otterton using her trick, the researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience support Judy using her trick to need Nick's help but the audience giving the different responses. The 1st audience states that Judy know the trick from Nick and also a weak of Nick. So she using the Nick's trick to help her. The audience said is "win-win" because collaboration give the advantages to each other. From the all

audiences and sources, the result of audience responses is support because Judy is a smart, do everything to solve the problem, and Judy learn how to be hustler for Nick help her.

b. The Reason of Audience Support or Not Support Nick's Action.

In this question, the audience had different response about Nick's action. The 1st, 2nd and 5th audience are support Nick's action. They stated that Nick have help Judy to find out the answer the case. From the all audience, the result of audience responses is support because Nick help Judy to answer the case caused blackmail of his tax evasion.

c. Psychology Impact of the audience about Judy's Action.

In this question, the audience responses of psychology impact about Judy's action to the audience. The 5th Audience states that he impress to people like Judy, never shy to request the help from other to solve a problem. From all the audience, the result of psychology impact of the audience responses is they so excited to Judy's action.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of psychology impact about Nick's action to the audience. The 2nd audience states that she makes believe that there is still good side on everyone and also believe that we should remember that we have to take responsibility about what we have done. From all the audience, the psychology impact to the audience is they learn do not believe to people who the first meet and responsibility to what have dove.

3. Situation of Judy Hopps and Nick Wilde Come in the Mystic Spring Oasis.

Judy and Nick come in the Mystic Spring Oasis. In there, they meet Yax the Hippie Yak as the receptionist. Judy ask him about Mr. Otterton, he can ask to Mr. Otterton's instructor yoga, Nangi. From the situation about Judy and Nick come in the Mystic Spring Oasis to find Mr. Otterton, the researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had same response about Judy's action. They are support Judy's action. The 1st audience states that Judy should ask the information more detail for her safety and

comfortable. Because in that place, everybody is back to nature, become the real animal, or in the other hand, they are naked. Moreover they are gentleman. She should not be there anyway. From the all audience, the result of audience responses is support because Judy should ask the information in the investigation for finding Mr. Otterton.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had same perception, they support Nick action. The 1st, 4th, 5th audience states that Nick help Judy to solve Mr. Otterton's case. But he did not tell her the situation inside that place. As the informant, he should tell her clearly. It is good for keep Judy's pleasure anyway. Moreover he as a man who guide a woman. From the all audience, the result of audience responses about Nick's action is support because Nick want to help Judy to solve Mr. Otterton's case.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of psychology impact of Judy's action to the audience. The 2nd audience states that it realizes her more about professionalism. From all the audience, the psychology impact to the audience is they can learn to be professionalism and responsibility.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of psychology impact Nick's action to the audience. The 2nd audience states that Nick's action reminds her that we have to take responsibility about our task. Form all the audience, the psychology impact to the audience is to be a kind person and to be responsibility of the case and also it is clever humor.

4. Situations of Judy Hopps and Nick Wilde See Nick's Pal in DMV.

Judy get the plate number but she did not know who have the plate number. Nick accidently talk if he know where they can ask about the plate number. Nick said he have a pal in DMV, he is Flash. Judy did not think Flash is sloth. From the situation about Judy Hopps and Nick Wilde see Nick's pal in DMV. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perception, they support and not support Judy's action. The 4th audience states that she has to do it in case to solve the problem. From the all audience, the result of audience responses about Judy's action is support because Judy show her enthusiasts and spirit in doing investigation to find Mr. Otterton although she did not about the Nick's pal, and it is a joke take a long time.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had different perception, they support and not support Nick's action. They stated that Nick support and want to help Judy, with a little prank about her pal, Flash is sloth. From all audience, the result of audience responses is support because Nick support and help Judy.

c. Psychology Impact of the Audience about Judy's action.

The audience responses of psychology impact Judy's action to the audience. The 2nd audience states that it realizes me about the importance of patience. From all the audience the psychology impact to the audience is be a smart person and to be someone with a patient to nature. The impact give great messages about courage, empathy, tolerance, teamwork and the dangers of reducing others to stereotypes.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Nick's action to the audience. The 5th audience states that he think Nick is an unselfishness person. He let Judy wait to get information from flash even though Nick know that flash is a sloth. From all the audience, the psychology impact to the audience is to be a smart person, helping other people, and humor and a little joke is okay as long as time or serious purpose is still achieved.

5. Situation of Judy Hopps and Nick Wilde know about Mr. Big's Car.

Judy and Nick find the car and see the claw marks in car. When Judy look at the wallet and know if the wallet belongs to Mr. Otterton, Nick know who have the car. Nick order to Judy for run away before he catches with Mr. Big. From the situation about Nick know the Mr. Big's car, he ask to Judy for run away. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perceptions, they support and not support Judy's action. The 4th audience states that it is so dangerous. They stated that it's so dangerous. From all the audience, the result of audience responses is not support because it is dangerous and creepy moment in dark places.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had different perceptions, they support and not support Judy's action. The 3rd audience states that audience have to more care full when we are in precarious situation. They stated that Nick's action can make Nick and Judy in danger. From all the audience, the result of audience responses is not support because it is dangerous to them, like kidnapped and threatens to "ice".

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 5th audience states that he wanna be like a Judy who like to help Nick. From all the audience, the psychology impact to the audience is the good be avenged with kindness like Judy's kindness can save her life.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Nick's action to the audience. The 5th audience states that if he is a Nick, he will not involve Judy in my business with Mr. Big. From all the audience, the psychology impact to the audience is responsibility of what we have to do and we should also be facing problems that we make, do not escape from the problem.

6. Situation of Judy Hopps and Nick Wilde Now Mr. Manchas be a Liar and Vanish.

Judy and Nick coming in Rainforest District to meet Mr. Manchas. They asking about Mr. Otterton but Mr. Manchas be a liar and vanish. From the situation about Judy Hopps and Nick Wilde know Mr. Manchas be a liar and vanish. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had same perception, they support Judy's action although different responses. The 1st audience states that Judy

just do the right decision in that situation. From all the audience, the result of audience responses is support because Judy want to help Mr. Manchas because he vanish and find Mr. Otterton.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had same perception, they support Nick's action although different responses. The 1st audience states that Nick knows that Judy's ambition is for the best. From all the audience, the result of audience responses is support because Nick respect and loyal to Judy, believe and support to Judy.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 1st audience states that in that condition, as a police, Judy does what should be. That's good. From all the audience, the psychology impact to the audience is do not impose ourselves if what we face is difficult and full of challenge.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Judy's action to the audience. The 1st audience states that she feel amazed for Nick's bravery to say something to Head of police. From all the audience, the psychology impact to the audience is makes audience be bravery, respect and helping to each other.

7. Situation of Judy Hopps and Nick Wilde Find the 14 Vanish Animals.

Judy and Nick know if Mr. Manchas vanish because he kidnapped by the two wolves. Judy and Nick follow where two wolves bring Mr. Manchas go. Judy and Nick coming at Cliffside Asylum for find Mr. Manchas. In Cliffside Asylum, they find 14 vanish animals. From the situation about Judy Hopps and Nick Wilde find 14 vanish animals. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perception, they support and not support Judy's action. The 1st audience is not support. She states that it is too soon too assumed. Many possibilities can happen. From all the audience, the result of audience responses is support because Judy does not give up to solve the case.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had same perception, they support Nick's action although different responses. The 1st audience states that in this scene Nick just follow Judy and give information that Judy need. From all the audience, the result of audience responses is support because Nick want to help Judy solve the case and give the Night Howler evidence.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 1st audience states that she can tolerate Judy because it is her first duty as a police and she get the case. From all the audience, the psychology impact to the audience is tolerate to first case, keep spirit and more fearless to solve the case. And also scaring them of "Wilde" animal held captive leaps angrily in cell.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Judy's action to the audience. The 1st audience states that she just feel little piqued to Nick for his brief assumption. From all the audience, the psychology impact to the audience is Nick is charismatic person that have a respect and solidarity to solve the case in scare moment of "Wilde" animal.

8. Situation of Judy Hopps and Nick Wilde Misunderstanding.

Judy have conference press about why the animals be a liar. That because predators survived through their aggressive hunting instincts. For whatever reason, they seem to be reverting back to their primitive, savage ways. Nick doesn't like what he's hearing. Nick looks at the posters of the muzzled animals and shakes his head, disbelieving to his memory of being muzzled as a child. Nick feel if Judy do not trust with him. From the situation about Judy Hopps and Nick Wilde have misunderstand. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perception, they support and not support Judy's action. The 2nd audience states that Judy should think before she speak. She should more be careful about her words. That somehow her words might be not true and it also could hurt other

such as Nick's feeling. From all the audiences and sources, the result of audience responses is not support because Judy hurt of Nick with her words. Judy's words make predators are intimidating.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had different perception, they support and not support Nick's action. The 2nd audience states that Nick already helps Judy sincerely. They stated that Nick is a human of sincerely for help Judy. From all the audience, the result of audience responses is not support because Nick just misunderstand with Judy.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 2nd audience states that it worries audience especially in using words that our words could hurt someone's feeling then it realize me that we have to be more careful and think before we speak. From all the audiences and sources, the psychology impact to the audience is do not make disappointed, and hurt and betrayed your friend.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Judy's action to the audience. The 2nd audience states that it makes audience worried a little bit about disappointment like what Nick's has endured. From all the audience, the psychology impact to the audience is makes audience be bravery, respect and helping to each other.

9. Situation of Judy hopps and Nick Wilde Find the Truth about the Animals be Liar.

Judy know how the animal be liar, it's because Midnicamoum Holicithias or Night Howlers. The flowers can be keep bugs off the produce but it can make the animals be nuts if it touched. From the situation about Judy Hopps and Nick Wilde have misunderstand. The researcher makes four questionnaire and response in each question will be explained bellow.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perception, they support and not support Judy's action. The 3rd audience states that Good choice to find information. From all the audience, the

result of audience responses is support because Judy knows the truth, and she apologizes to Nick.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had same perception, they support Nick's action with different responses. The 3rd audience states that Good choice to find information. From all the audience, the result of audience responses is support because Nick accept Judy's apologize and they continues to do the investigation.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 3rd audience states that audience can learn about problem solving. From all the audience, the psychology impact to the audience is be brave to confess and responsible the mistake and asking forgiveness.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Nick's action to the audience. The 3rd audience states that audience can learn about problem solving. From all the audience, the psychology impact to the audience is how Nick is preciousness of devotion and forgiving to others.

10. Situation of Judy Hopps and Nick Wilde Solve the Case.

Judy and Nick know why the animals can be liar, it's because toxic flowers or night howlers. The Doug shooting the serum to the animals. Doug do it on the orders of Mrs. Bellwether because she feel opposed by Mayor Lion heart. It's make she will dart every predator in Zootopia to keep it that way.

a. The Reason of Audience Support or Not Support Judy's Action.

All audience had different perception, they support and not support Judy's action. The 5th audience states that Judy here like wants to prove to others that she can solve this problem. From all the audience, the result of audience responses is support because Judy can solve the case.

b. The Reason of Audience Support or Not Support Nick's Action.

All audience had same perception, they support Nick's action. The 5th audience states that Nick does not leave Judy who get hurt. Audience see a solidarity here when Nick try to help Judy. From all the audience, the result

of audience responses is support because Nick did not leave Judy who get hurt, and save the serum by deceiving Bellwether.

c. Psychology Impact of the Audience about Judy's Action.

The audience responses of impact Judy's action to the audience. The 5th audience states that audience see a big spirit of Judy. A spirit who never be extinguished. I like the way of Judy to solve this problem. From all the audience, the psychology impact to the audience is spirit to solve the case and be a hero.

d. Psychology Impact of the Audience's Response about Nick's Action.

The audience responses of impact Nick's action to the audience. The 5th audience states that audience see a solidarity can be built by a togetherness, and understand to each other. From all the audience, the psychology impact to the audience is how be a loyalty and teamwork to others, and be a hero and get a great friend.

4.2 Psychology Impact of Zootopia Film to the Audience.

Zootopia is film about mophomorphomic animal, that many psychology impact to the audience. Psychology impact have the positive and negative impact to each audience. Every audience have the different perceptions of psychology impact. The researcher use Peterson theory of psychology impact. Those are the psychology impacts of Zootopia film with subtitle to the audience.

1. Positive Impact

Positive impact is the scientific study of what makes life most worth living (Petersen, 2008). The impact that focusses on the positive response and influences in life. In this research, the researcher find of happiness, joy, inspiration, and love.

2. Negative Impact

Negative psychology is a personality variable that involves the experience of negative emotions and poor self-concept (Petersen, 2008). It means negative psychology impact is a scientific approach to studying human thoughts, feelings, and behavior with focus on negative events and influences in life including negative experiences, such as anger, contempt, disgust, guilt, fear and nervousness. In this thesis the researcher find 2 negative impact, they are fear and guilt.

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